CONFUSION TO CREATION OF A COMPUTER CHARTING COUNCIL

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BACKGROUND INFORMATION:

The innovation of the Electronic Health Record (EHR) system presented many struggles and challenges throughout all departments, particularly the fast paced perianesthesia unit. Although mandatory education was offered, multiple audits revealed the need for a drastic improvement within the critical care units. The Clinical Practice Council implemented the EHR council to disseminate quality improvement updates, enhance quality of care, and audit staff performances.

OBJECTIVES OF PROJECT:

In order to meet all shared governance expectations, certain project objectives were evaluated. The committee leaders were identified, a council charter was approved, and project milestones were defined. With active involvement from all hospital areas, the EHR council meets every month to discuss audited data, staff performance, and evaluate updates.

PROCESS OF IMPLEMENTATION:

Educational resources are made easily accessible and informatics experts are offered to give frequent informational in-services. In order to continuously drive evidence-based practices, multiple avenues of communication are utilized to disseminate the information. Monthly tip sheets are centrally placed and a specific EHR binder is located on every unit as a reference guide. Mass communication via emails, timely concurrent review, and unit specific badge cards made for every nurse are a few examples

STATEMENT OF SUCCESSFUL PRACTICE:

Despite the changes, the hospital and perianesthesia unit continued to sustain successful practice by maintaining above average patient satisfaction scores and observed an absolute zero decline in hospital core measures. The EHR council continues to promote standardized evidence-based practices, advance quality improvements and support all nurses so continuity of care continues to be can be achieved in order to sustain a patient centered culture.

IMPLICATIONS FOR ADVANCING THE PRACTICE OF PERIANESTHESIA NURSING:

The hospital wide council strives to continuously advance standardized, evidence-based practice through ongoing development and review of the Electronic Health Record. As technology and perianesthesia nursing advance, the council must promote effective communication and best practice through the use of the standard governance communication structure to all clinical employees related to standardized usage of the EHR.